

# Privacy Policy

## General Statement

Oxyde Chemicals Europe BV, Gloriantlaan 38, 2050 Belgium with registration nr BE 0884 429 724, acting as a data processing controller, is **committed** to protecting the privacy of the individuals we encounter in conducting our business. We have prepared this Privacy Policy to describe our practices regarding “Personal Information”. “Personal Data” is information that identifies and relates to you. Personal Data includes, but is not limited to, your name, home and business mailing addresses, telephone number, email address, billing information, certain data about your professional activities, and other information that you submit to us. For the purposes of this Privacy Policy, unless otherwise noted, all references to Oxyde include also all online web services of Oxyde and the distribution of our newsletter.

We respect each **individual’s right to personal privacy**. We will collect and use information we receive directly from employees of our business partners only in the ways which are disclosed in this Privacy Policy. Information provided to Oxyde by our business partners is collected by those companies under their own privacy policies. This statement does not apply to practices that Oxyde does not own or control, or to individuals that Oxyde does not employ or manage.

## Usage and transfer of Personal Data

We may use your **Personal Data** to:

- Communicate with you and others as part of our business.
- Allow you to communicate and exchange information with other colleagues of our group of companies
- Introduce you to other colleagues that are part of our group of companies.
- Send you important information regarding changes to our policies, terms and conditions, specifications, safety data sheets and other administrative information.

We may transfer and share your Personal Data with external 3<sup>rd</sup> party service providers such as hauliers, terminals, surveyors in order for them to perform their service.

Due to the global nature of our business, for the purposes set out above, we may give access to business contact details to parties located in other countries even outside the European Economic Area (including the United States and other countries that have a different data protection regime than is found in the country where you are based and which have not been validated by the European Commission as countries offering the same level of protection for your Personal Data). Such transfer is based on your explicit consent and considering the nature of Oxyde’s services.

## **Security**

Oxyde will take appropriate technical, physical, legal and organizational measures, which are consistent with applicable privacy and data security laws. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any Personal Data you might have with us has been compromised), please immediately notify us. (See the “Who to Contact About Your Personal Data” section below.)

When Oxyde provides Personal Data to a service provider, the service provider will be selected carefully and required to use appropriate measures to protect the confidentiality and security of the Personal Data.

In addition, we provide appropriate employee training (and discipline) and have internal procedures to periodically review the objectives of our compliance with the Belgian Data Protection Act.

## **Retention of Personal Data**

Oxyde takes reasonable steps to ensure that the Personal Data we process is reliable for its intended use, and as accurate and complete as is necessary to carry out the purposes described in this Privacy Policy. Oxyde will retain Personal Data for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

## **Collection & Use of Business Partner Information**

Oxyde may collect Personal Information, such as the user name, email-address and other personal and non-personal information. Oxyde collects and uses a person's Personal Information to deliver the services this person has requested.

Oxyde will disclose user Personal Information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Oxyde; (b) protect and defend the rights or property of Oxyde; and, (c) act under exigent circumstances to protect the personal safety of business partners of Oxyde, or the public.

## **Your rights as a data subject**

We respect people's privacy and give our business partners an opportunity to opt-out of receiving announcements about certain information such as our newsletter. Users may opt-out of receiving any or all communications from Oxyde by following the “unsubscribe” link on communication received from Oxyde or otherwise by contacting us at:

Email: [info@Oxyde.eu](mailto:info@Oxyde.eu)

Phone: +32 3 205 1650

## Changes to this Statement

Oxyde will occasionally update this Statement of Data Privacy to reflect company and business partner feedback. Oxyde encourages business partners to periodically review this Statement to be informed about how Oxyde protects your Personal Data.

## Who to contact on your Personal Data?

If you have any questions about our use of your Personal Data you can send an e-mail to this address: [info@oxyde.eu](mailto:info@oxyde.eu) , or write to:

Oxyde Chemicals Europe bv  
Gloriantlaan 38  
2050 Antwerpen, Belgium

## Complaints

If you are not happy with our processing of your Personal Data and if you feel that contacting us could not solve the issue, the applicable data protection law provides you with a right to lodge a complaint with the competent supervisory authority.

## Intellectual Property

Our website is protected by national and international laws and regulations relating to Intellectual property.

You recognize Oxyde ownership of title, service marks, trade names, logotype, patents, copyright and other intellectual property rights arising out of the website's content. Any use of elements of Oxyde website shall obtain Oxyde – or concerned third party – prior written consent.